

# **EVA Airways**

## **e-AWB Operation Procedure**

### **(AGENT)**

Version : V1.6.0

Date : 2024/02/07

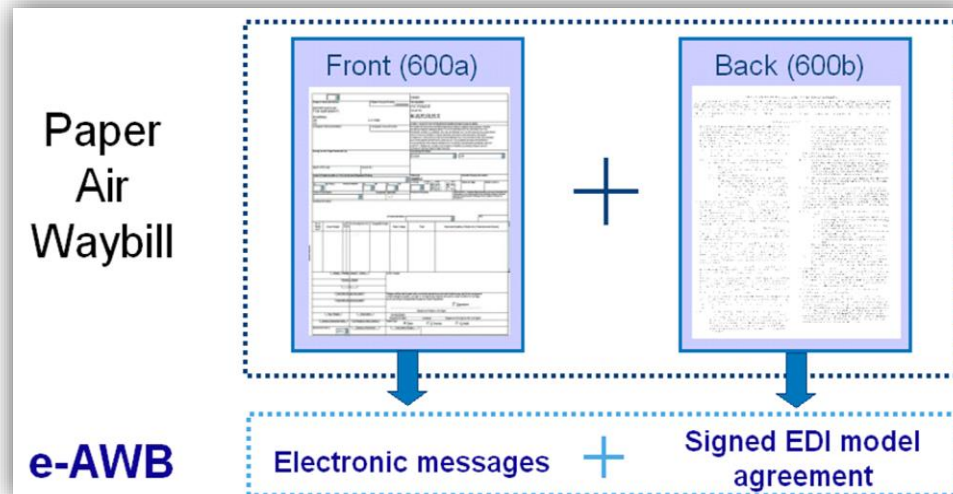
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## 1. Introduction of e-AWB

### (1) Concept

The Air Waybill (AWB) is a critical air cargo document that constitutes the contract of carriage between the cargo agents and EVA Air. E-AWB removes the requirement for a paper Air Waybill, significantly simplifying the air freight supply chain process. With the e-AWB, there is no longer a need to print, handle or archive paper AWBs.



### (2) Object

- Removal of paper AWB and replaced by electronic AWB
- Replacing paper contract by EDI Agreement or Multilateral e-AWB Agreement.

### (3) Benefit

- **Reduction in processing cost** due to the removal of paper AWB
- **Greater accuracy** of air waybill data
- **Reduction in cargo handling delays** due to missing or illegible paper AWB
- **Elimination of the requirements to file paper AWB**
- **Real-time access to AWB information** anywhere and anytime

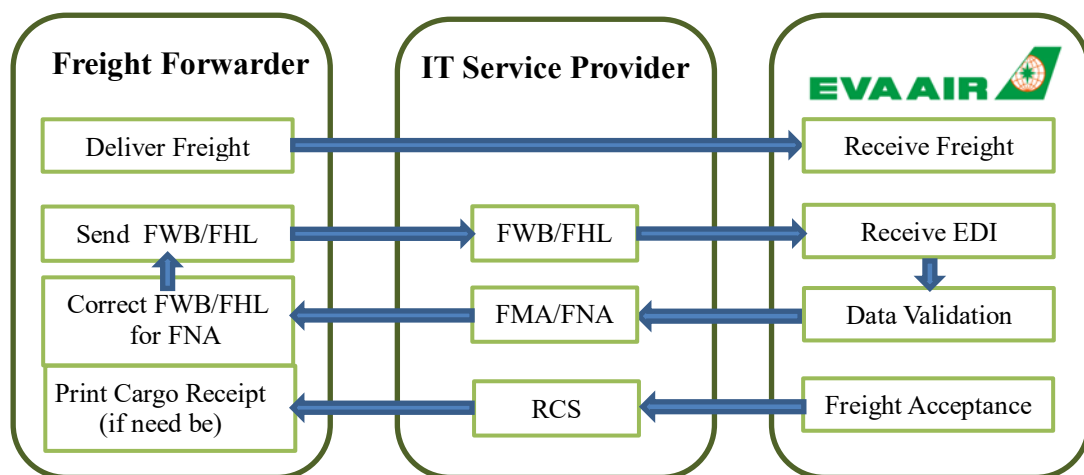
### (4) Capability for doing e-AWB

- Ability to send FWB messages

- Ability to receive RCS/FMA/FNA messages
- Electronic archival capability of FWB and FSU/RCS messages (these two messages constitute the Shipment Record)
- Alternatively, forwarder without EDI capability may be able to access an online web solution
- Operational personnel must be well trained for e-AWB

## 2. e-AWB Operation Procedure

### (1) Export Operation



### (2) Procedure

#### A. Reservation-

Freight forwarders do not need to declare EAP (Consignment with Accompanying Paper documents) or EAW (Consignment with No Accompanying Paper documents) for their e-AWB shipments.

#### B. Deliver Freighter-

Freight forwarders deliver their freight prior to the cut-off time as usual.

#### C. Send FWB/FHL-

Freight forwarders need to transmit FWB/FHL to EVA Air before the shipment cut-off time.

#### D. Tender Document Pouch (If applicable)-

Freight forwarders would tender document pouch of e-AWB to EVA Air, if applicable. And it will be recorded EAP in the EVA Air system. The pouches need to be indicated with MAWB No., origin, destination and flight No./date .

Please provide the original document for following shipments-

- Dangerous Goods: Dangerous Goods Declaration form
- Live Animal: Related Veterinary Certificates
- Human remains in coffin: Death Certificate
- Exporting shipment to the U.S.: CSF (Cargo Security Form)  
( For this item- either Email or Fax is allowed)

**E. FWB Data Validation-**

EVA Air would send the FNA to the freight forwarders, if their FWB data has error. The freight forwarders are requested to amend the FWB and re-send to EVA Air before the shipment cut-off time. For the FNA messages please refer to the chapter 6 for details.

**F. Cargo Receipt –**

Freight forwarders would print the Cargo Receipt on [EVA Cargo Website](#) after the FWB message has been confirmed. Please refer to the figure 3.2.1 below

|  |              |   |        |                               |                                    |                                |
|--|--------------|---|--------|-------------------------------|------------------------------------|--------------------------------|
| Shipper Name                               |              | Shipment Identification                       |        | Cargo Receipt<br>Issued By    |                                    |                                |
| Day/Month/Time<br>(of Shipment Acceptance) |              | Airport/City Code<br>(of Shipment Acceptance) |        |                               |                                    |                                |
| No. of Pieces                              | Gross Weight | H<br>L  | Volume | Airport/City Code (of Origin) | Airport/City Code (of Destination) | Airport/City Code (of Routing) |
|  |              |   |        |                               |                                    |                                |

Figure 3.2.1

**G. Recording and Storage of EDI Messages-**

The FWB messages need to be stored by freight forwarders and EVA Air for a minimum of three years.

- H. CCA- if freight forwarders would like to amend FWB data after flight departure, please submit the CCA and contact EVA sales department for data correction.

**(3) FWB/FHL transmission channel**

The EDI channels currently used are:

- A. **FTP Host-to-host Connection-** please contact our local sales office for detailed information.
- B. **Service Providers Solution**

- SITA
- CCS (Cargo Community System)-  
Trade-Van, Champ, GLSHK, CCSP, CCSJ, Descartes,  
Traxon, CCN, Cargonaut

C. **EVA Cargo Global Website-** input e-AWB data directly

**(4) The version of FWB & FHL**

| Type           | Message Type | Version        |
|----------------|--------------|----------------|
| MAWB           | FWB          | 2,4,5,6,7,9,16 |
| HOUSE MANIFEST | FHL          | 3,4            |

→For Europe shipments, please send FWB/16, FHL/4

**3. FWB Description:**

To avoid FWB data error, please follow the matters below.

- **Syntax error-** The FWB format must follow IATA CIMP (Cargo Interchange Message Procedure Manual) standard messages. EVA would send the FNA to the agent in return, if syntax errors happen.
- **Business data error-** the business data of FWB must be accurate. Freight forwarders would resend the FWB to correct their previous FWB. If EVA finds any error, EVA would send the FNA to the freight forwarders. Then the freight forwarders have to resend the correct FWB to EVA before shipment cut-off time. Note: After flight departure, the FWB of that flight cannot be accepted. If you want to amend data, please contact EVA sales.
- **Message delay-** Please send FWB before shipment cut-off time.
- **Special Characters Limitation-**Just only “ . ” and “ - ” of the special characters would be accepted by the data exchange. Lower case letters are not allowed.
- **Address and Company Name of the Abbreviation** – Please follow origin/ destination Customs’ regulation to avoid shipments irregularity.

Definition of each column in FWB:

**(1) AWB Consignment Details (Mandatory)**

| Field Name          | Limitation of character | Mandatory(Y/N) | Example                       |
|---------------------|-------------------------|----------------|-------------------------------|
| AWB No.             | 11                      | Y              | 695-12345670                  |
| Origin Airport      | 3                       | Y              | TPE                           |
| Destination Airport | 3                       | Y              | LAX                           |
| Total Pieces        | 4                       | Y              | 168                           |
| Weight code         | 1                       | Y              | Please use K (Kg) if possible |
| Weight              | 7                       | Y              | 5888                          |

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Example:  
FWB/16  
695-12345670TPELAX/T168K5888

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**(2) Flight Bookings (Optional)**

Line Identifier: FLT

| Field Name    | Limitation of character | Mandatory(Y/N) | Example |
|---------------|-------------------------|----------------|---------|
| Carrier Code  | 2                       | N              | BR      |
| Flight Number | 5                       | N              | 616     |
| Day           | 2                       | N              | 28      |

→ Those are optional. But if one of columns has a value, other 2 column must have it also.

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Example: FLT/BR616/28

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**(3) Routing (Mandatory)**

Line Identifier: RTG

| Field Name        | Limitation of character | Mandatory(Y/N) | Example |
|-------------------|-------------------------|----------------|---------|
| Airport/City Code | 3                       | Y              | TPE     |
| Carrier Code      | 2                       | Y              | BR      |

Example1: RTG/TPEBR/LAXBR (direct flight)

Example2: RTG/BRUBR/TPEBR/KULBR (connecting flight)

#### (4) Shipper/Consignee Address, Postal Code & State Code (Mandatory)

Line Identifier: SHP (Shipper), CNE (Consignee)

| Field Name         | Limitation of character | Mandatory(Y/N) | Example         |
|--------------------|-------------------------|----------------|-----------------|
| Name               | 35                      | Y              | XYZ LOGISTICS   |
| Street Address     | 35                      | Y              | 588 HSIN-NAN RD |
| Place/City         | 17                      | Y              | TAIPEI          |
| State/Province     | 9                       | N*             | CA              |
| ISO Country Code   | 2                       | Y              | TW              |
| Postal Code        | 9                       | N*             | 91786<br>V7B1K6 |
| Contact Identifier | 3                       | N              |                 |
| Contact Number     | 25                      | N              |                 |

\*: Freight forwarders need to follow local customs' regulation to provide accuracy and required data in FWB.

Example:

SHP  
 /XYZ LOGISTICS LTD  
 /588 HSIN-NAN RD  
 /TAIPEI/  
 /TW/10066  
 CNE  
 /ABC FORWARDING INC  
 / 7968 CURRIER RD  
 / LOS ANGELES/CA  
 /US/ 91786

(5) **Agent (Mandatory)**

Line Identifier: AGT

| Field Name                    | Limitation of character | Mandatory(Y/N) | Example          |
|-------------------------------|-------------------------|----------------|------------------|
| IATA Cargo Agent Numeric Code | 7                       | Y              | 3935687          |
| CASS Address                  | 4                       | N              | 0936             |
| Name                          | 35                      | Y              | XYZ AIR SERVICES |
| Place                         | 17                      | Y              | TAIPEI           |

Example:

AGT//3935687/0936  
/XYZ AIR SERVICES  
/TAIPEI/

(6) **Handling Information**

**It includes SSR (Special Service Request) and OSI (Other Service Information) information.**

**For the Regulated Agent Regime-** please provide the RA Code and insert it in the beginning of the first SSR line. Standard Format as: RAR-RAnnnn, example: RAR-RA56789

**For HAWB information submitted to Customs by Agent-** please insert the wording in the SSR line as below:

“HAWB INFORMATION HAS BEEN SUBMITTED DIRECTLY TO XXXXX CUSTOMS”

XXXXX mean which Customs, such as US, TAIWAN

**SSR- Special Service Request**

Line Identifier: SSR

| Field Name | Limitation of character | Mandatory(Y/N) | Example     |
|------------|-------------------------|----------------|-------------|
| SSR        | 65 x 3 (row)            | N              | RAR-RA56789 |

Example 1:

SSR/ SHIPPERS CERTIFICATION FOR LIVE ANIMALS ATTACHED  
/ DO NOT FEED BUT FRESH WATER TO BE PROVIDED

Example 2:  
SSR/LITHIUM METAL BATTERIES NOT RESTRICTED AS PER PI969 II  
Example 3:  
SSR/RAR-RA56789

### OSI-Other Service Information (Handling Information)

(Optional)

Line Identifier: OSI

If the space of the SSR is not enough, please use the OSI column to describe more information.

| Field Name                | Limitation of character | Mandatory(Y/N) | Example  |
|---------------------------|-------------------------|----------------|--|
| Other Service Information | 65 x 3 (row)            | N              | SHIPPERS<br>CERTIFICATION<br>FOR LIVE<br>ANIMALS<br>ATTACHED |

Example 1:  
OSI/DANGEROUS GOODS AS PER ATTACHED SHIPPERS  
DECLARATION / 1 PACKAGE

Example 2:  
OSI/HAWB INFORMATION HAS BEEN SUBMITTED DIRECTLY TO  
TAIWAN CUSTOMS BY AGENT

### (7) Accounting Information (Optional)

Line Identifier: ACC

| Field Name                        | Limitation of character | Mandatory(Y/N) | Example   |
|-----------------------------------|-------------------------|----------------|---|
| Accounting Information Identifier | 3                       | N              | <b>GEN</b> (General Information)<br><b>GBL</b> (Government Bill of Lading)<br><b>MCO</b> (Miscellaneous Charge Order)<br><b>STL</b> (Mode of Settlement)<br><b>RET</b> (Return to |

| Field Name             | Limitation of character | Mandatory(Y/N) | Example  |
|------------------------|-------------------------|----------------|--|
|                        |                         |                | Origin)<br><b>SRN</b> (Shipper's Reference Number) |
| Accounting Information | 34                      | N              | PAYMENT BY<br>CERTIFIED<br>CHEQUE                  |

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Example: ACC/GEN/PAYMENT BY CERTIFIED CHEQUE

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### (8) Charge Declarations (Mandatory)

Line Identifier: CVD

| Field Name   | Limitation of character | Mandatory(Y/N) | Example  |
|--|-------------------------|----------------|--|
| ISO Currency Code  | 3                       | Y              | TWD  |
| Charge Code  | 2                       | Y              | PP (Charges Prepaid)<br>CC (Charges Collect)   |
| P/C Indicator (Weight/Valuation)                                 | 1                       | Y              | P (Prepaid Indicator)<br>C (Collect Indicator) |
| P/C Indicator (Other Charge)                                     | 1                       | Y              | P (Prepaid Indicator)<br>C (Collect Indicator) |
| Declared Value for Carriage<br><i>or</i><br>No Value Declaration | 12<br><br>3             | Y              | 100.00<br><br>NVD                              |
| Declared Value   | 12                      | Y              | 1080.00  |

| Field Name                                      | Limitation of character | Mandatory(Y/N) | Example            |
|---|-------------------------|----------------|--------------------|
| for Customs<br><i>or</i><br>No Customs<br>Value | 3                       |                | NCV                |
| Amount of<br>Insurance<br><i>or</i><br>No Value | 11<br><br>3             | Y              | 1000.00<br><br>XXX |

Example1: CVD/TWD//PP/NVD/NCV/XXX  
 Example2: CVD/TWD/PX/PP/NVD/NCV/XXX  
 Example3: CVD/TWD//PP/NVD/1500.00/XXX

(9) **Rate Descriptions (Mandatory)**  
 Line Identifier: RTD

| Field Name   | Limitation of character | Mandatory(Y/N) | Example       |
|--|-------------------------|----------------|---------------|
| AWB Rate<br>Line No.                                       | 2                       | Y              | 1             |
| No. of Pieces<br><i>or</i><br>Rate<br>Combination<br>Point | 4<br><br>3              | Y              | 50<br><br>TPE |
| Weight Code  | 1                       | Y              | K             |
| Weight   | 7                       | Y              | 980.5         |
| Rate Class Code  | 1                       | Y              | Q             |
| Commodity<br>Item No.                                      | 4-7                     | N              | 9017          |
| Chargeable<br>Weight                                       | 7                       | Y              | 1000.0        |
| Rate 或 Charge  | 8                       | Y              | 150.00        |
| Total Charge<br>Amount                                     | 12                      | Y              | 150000.00     |

Example1: RTD/1/P50/K980.5/CQ/W1000.0/R150.00/T150000.00  
 Example2: RTD/1/P1/K50.0/CS/SN100/W98/R12.25/T1200.50

### (10) Nature and Quantity of Goods (Mandatory)

It is under the Rate Description.

| Field Name | Limitation of character              | Mandatory (Y/N) | Description                                   | Example              |
|------------|--------------------------------------|-----------------|---|----------------------|
| NG         | 20                                   | alternative     | Non-consolidation shipments                   | CLOTH SAMPLES        |
| NC         | 20                                   |                 | Consolidation shipments                       | CONSOLIDATION CONSOL |
| ND         | Dims column: 5<br><br>Piece column:4 | N               | Dimensions information                        | CMT70-80-100/5       |
| NV         | 9                                    | Y               | Volume -<br>MC: Cubic Meter<br>CF: Cubic Feet | MC5.65<br>CF100.00   |
| NU         | 11                                   | N               | ULD data                                      | AKE36068BR           |
| NS         | 5                                    | N               | SLAC(Shipper Load and Count)- Shipper Load    | 200                  |

Example1: Non-consolidation shipment

/NG/CLOTH SAMPLES  
 /2/ND//CMT70-80-100/5  
 /3/ND//CMT110-90-105/12  
 /4/ND//CMT110-95-100/1  
 /5/NV/MC18.50

Example2: Consolidation shipment

/NC/CONSOLIDATION  
 /1/NC/AS PER ATTACHED LIST  
 /2/ND//CMT120-90-110/7  
 /3/NV/MC15.35  
 /4/NS/210

### (11) Other Surcharges (Mandatory)

Line Identifier: OTH

| Field Name        | Limitation of character | Mandatory(Y/N) | Example   |
|-------------------|-------------------------|----------------|---|
| P/C Indicator     | 1                       | Y              | P (Prepaid Indicator)<br>C (Collect Indicator)            |
| Other Charge Code | 2                       | Y              | MY  |
| Entitlement Code  | 1                       | Y              | A(Other Charge due Agent)<br>C (Other Charge due Carrier) |
| Charge Amount     | 12                      | Y              | 40.00   |

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Example: OTH/P/MYC276.00CBC40.00CGC320.00

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**(12) Shipper's Certification (Mandatory)**

Line Identifier: CER

| Field Name | Limitation of character | Mandatory(Y/N) | Example                  |
|------------|-------------------------|----------------|--------------------------|
| Signature  | 20                      | Y              | ABC<br>MACHINERY<br>LTD. |

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Example: CER/ABC MACHINERY LTD.

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**(13) Carrier's Execution (Mandatory)**

Line Identifier: ISU

| Field Name              | Limitation of character | Mandatory(Y/N) | Example             |
|-------------------------|-------------------------|----------------|---------------------|
| Day                     | 2                       | Y              | 23                  |
| Month                   | 3                       | Y              | JUN                 |
| Year                    | 2                       | Y              | 12                  |
| Place/Airport/City Code | 17                      | Y              | TAIPEI              |
| Signature               | 20                      | Y              | EXPRESSAIR SERVICES |

Example: ISU/23JUL12/TAIPEI/EXPRESSAIR SERVICES

**(14) Sender Reference (Mandatory)**

Line Identifier: REF

| Field Name                 | Limitation of character | Mandatory(Y/N) | Example  |
|----------------------------|-------------------------|----------------|--|
| Airport/City Code          | 3                       | N              | TPE  |
| Office Function Designator | 2                       | N              | FF(Cargo Handling)<br>FR(Cargo Reservation)<br>FM(Cargo Systems Address)//// |
| Company Designator         | 2                       | N              | XB   |
| Participant Identifier     | 3                       | Y              | AGT(Agent)<br>FFW(Freight Forwarder)<br>GHA(Ground Handling Agent)           |
| Participant Code           | 17                      | Y              | TRANSPARENTAIR SERVICES  |
| Airport/City Code          | 3                       | Y              | TPE  |

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Example: REF///AGT/ TRANSPARENTAIR SERVICES/TPE

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**(15) OCI-Other Customs, Security and Regulatory Control Information (Optional)**

**For US Customs FIRMS Codes-** the Facilities Information and Resources Management System (FIRMS) Code represents the location of certain goods. The FIRMS location must be bonded and on file in Automated Manifest. So please provide it on the OCI field.

For example: OCI/US/AGT/A/**BCBP123**

**If in the EU the EORI of the declaring lodging the ENS shall be indicated.**

For example: OCI/GB/DCL/T/**GB123456789012**

**(16) Special Handling Details (Optional)**

Line Identifier: SPH

| Field Name            | Limitation of character | Mandatory(Y/N) | Example |
|-----------------------|-------------------------|----------------|---------|
| Special Handling Code | 3                       | N              | EAP     |

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Example: SPH/EAP/BUP

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**(17) Special cargo for the shipments with ECC + ELI and /or ELM FWB**

| Field Name | Limitation of character                            | Mandato ry (Y/N) | Example   |
|------------|--|------------------|---|
| SSR        | Each 65 characters , maximum for 3 lines and total | Y                | SSR/LITHIUM ION BATTERY IN COMPLIANCE WITH SECTION II |

| Field Name      | Limitation of character   | Mandato ry (Y/N) | Example  |
|-----------------|---|------------------|--|
|                 | 195 characters  |                  | OF PI 966  |
| OSI             | each 65 characters , maximum for 3 lines and total 195 characters   | Y                | OSI/LITHIUM ION BATTERY IN COMPLIANCE WITH SECTION II OF PI 966                      |
| FWB Description | 20 characters per line , maximum 12 lines for 240 characters shared with other fields like dimension , weight , ULD information at Nature and Quantity of Goods section | Y                | /NC/CONSOLIDATI ON LITHIUM ION BATTERY /2/NC/IN COMPLIANCE WITH SECTION II OF PI 966 |

**\*Above SSR/OSI/FWB Description need to choose one section for declaration.**

#### 4. Emergency Plan

If the EDI transmission failed, please go to EVA Cargo Website to input MAWB/HAWB Data:

[https://www.brcargo.com/NEC\\_WEB/eAWB/MAWBHAWB/Index](https://www.brcargo.com/NEC_WEB/eAWB/MAWBHAWB/Index)

Should you have any problem or inquiry, please feel free to contact EVA local station.

#### 5. FWB Error Messages

| Message Code  | Message Contents in FNA                   |
|---------------|---|
| <b>FWB101</b> | THE ORIGIN OR DESTINATION OF THE SHIPMENT |

| Message Code     | Message Contents in FNA  |
|------------------|--|
|                  | <p>DOES NOT MATCH THE ORIGINAL BOOKING'S. PLEASE DOUBLE CHECK IT AND CONFIRM WITH EVA.</p> <p><i>&lt;How to do&gt; Please make sure whether the origin or destination of the shipment is correct. If negative, please amend the data then resend FWB again.</i></p>                  |
| FWB102           | <p>THIS AWB NO. CANNOT BE AN E-AWB, DUE TO THE ITINERARIES OR SPECIAL HANDLING CODES OF THIS SHIPMENT MAY NOT BE PROCESSED WITH E-AWB.</p> <p><i>&lt;How to do&gt; The MAWB is not allowed to be processed by e-AWB. Please provide the paper MAWB to EVA for this shipment.</i></p> |
| FWB103           | <p>THE BOOKING HAS NOT BEEN MADE UNDER THIS AWB NO. YET. PLEASE CONTACT EVA TO MAKE RESERVATION.</p> <p><i>&lt;How to do&gt; Please make the reservation for this shipment first.</i></p>  |
| FWB104<br>FWB105 | <p>THE FWB DATA ERROR OCCURRED: <i>PIECES (Example)</i><br/>PLEASE AMEND THE DATA AND RESEND IT.</p> <p><i>&lt;How to do&gt; Please just amend the data then resend FWB to EVA.</i></p>  |
| FWB106           | <p>THE FWB HAS BEEN RECEIVED, BUT OVER CUT-OFF TIME. PLEASE SEND FWB BEFORE CUT-OFF TIME NEXT TIME. THANKS FOR YOUR COOPERATION.</p> <p><i>&lt;How to do&gt; Please send FWB before shipment cut-off time next time.</i></p>   |
| FWB107           | <p>THE FWB RECEIVED OVER CUT-OFF TIME AND DATA ERROR OCCURRED : <i>PIECES(Example)</i>. PLEASE AMEND THE DATA AND RESEND IT.</p>   |

| Message Code  | Message Contents in FNA   |
|---------------|---|
|               | <i>&lt;How to do&gt; Please just amend the data then resend FWB to EVA.</i>   |
| <b>FWB108</b> | THE FWB HAS BEEN REJECTED BY EVA SYSTEM, DUE TO THE FLIGHT HAS DEPARTED. PLEASE CONTACT EVA IF YOU NEED TO AMEND MAWB DATA.   |
|               | <i>&lt;How to do&gt; Please contact EVA if you want to amend FWB data after flight departure.</i>   |
| <b>FWB109</b> | THE FWB HAS BEEN RECEIVED, BUT OVER CUT-OFF TIME. PLEASE SEND FWB BEFORE CUT-OFF TIME NEXT TIME. THANKS FOR YOUR COOPERATION.   |
|               | <i>&lt;How to do&gt; Please send FWB before shipment cut-off time next time.</i>  |
| <b>FWB110</b> | THE ORIGIN OR DESTINATION OF THE E-AWB SHIPMENT HAD BEEN CHANGED. DUE TO THE E-AWB CANNOT BE OPERATED IN THE NEW ONE, THIS SHIPMENT CANNOT BE PROCESSED BY E-AWB. PLEASE PROVIDE PAPER MAWB TO EVA. |
|               | <i>&lt;How to do &gt; The MAWB is not allowed to be processed by e-AWB. Please provide paper MAWB to EVA for this shipment.</i>   |
| <b>FWB111</b> | THE SPECIAL HANDLING CODE- RLM(Example) CANNOT BE ACCEPTED FOR E-AWB. PLEASE PROVIDE PAPER MAWB TO EVA.   |
|               | <i>&lt;How to do&gt; The MAWB is not allowed to be processed by e-AWB. Please provide paper MAWB to EVA for this shipment.</i>  |
| <b>FWB112</b> | THE ISSUE AGENT OF THIS SHIPMENT THAT DOES NOT ALLOW RECEIVED FWB MESSAGE FROM CCS.   |
|               | <i>&lt;How to do&gt; Please provide paper MAWB to EVA for this shipment and contact CCS to open settings for FWB</i>  |

| Message Code | Message Contents in FNA  |
|--------------|--|
| FWB113       | THIS SHIPMENT JUST ONLY CAN RECEIVE FWB MESSAGE FROM SPECIFIC PARTICIPART CODE                                       |
|              | <i>&lt;How to do&gt; Please provide paper MAWB to EVA for this shipment and contact CCS to open settings for FWB</i> |
| FWB114       | MENTION AWB CAN NOT DO WITHCOLLECT CHARGE DECLARATIONS, PLEASE CHECK AND AMEND IT.                                   |
|              | <i>&lt;How to do&gt; Please amend correct declarations.</i>  |
| FWB115       | PLEASE CHECK SHIPPER OR CONSIGNEE POST CODE FORMAT   |
|              | <i>&lt;How to do&gt; Please amend correct post code or contact EVA airport office.</i>                               |
| FWB116       | STATE OF CONSIGNEE OR SHIPPER IS MANDATORY THAT CAN NOT BE EMPTY. PLEASE CHECK AND UPDATE FWB.                       |
|              | <i>&lt;How to do&gt; Please amend correct information and resent FWB.</i>  |
| FWB117       | PLEASE CHECK SHIPPER OR CONSIGNEE POST CODE FORMAT AND THE STATE IS MANDATORY COLUMN THAT CAN NOT BE EMPTY           |
|              | <i>&lt;How to do&gt; Please amend correct information and resent FWB.</i>  |
| FWB118       | THE PAPER POUCH OF THE E-AWB HAS BEEN RECEIVED BY EVA.   |
|              | <i>&lt;How to do&gt; Please contact EVA airport office to take FWB for paper pouch.</i>                              |
| FWB119       | FORMAT ERROR. PLEASE FOLLOW IATA CARGO IMP STANDARD.   |
|              | <i>&lt;How to do&gt; Please amend correct format which follow IATA Cargo IMP</i>                                     |

| Message Code | Message Contents in FNA   |
|--------------|---|
| FWB120       | THE SPECIAL HANDLING CODE PRO IS NOT APPLICABLE FOR PRICING TYPE EQ.  |
|              | <How to do> Please remove PRO and resent FWB or contact EVA office.   |
| FWB121       | SLAC INFORMATION HAS DISCREPANCY,PLEASE CONTACT WITH EVA.   |
|              | <How to do> If shipment bound for USA/Canada please amend and resent FWB, Bound for other area can be ignore. |
| FWB122       | THERE IS ERROR ON PREPAID/COLLECT CHARGE DECLARATIONS, PLEASE CHECK AND RESEND IT.                            |
|              | <How to do> Please amend correct declarations and resend FWB.   |
| FWB123       | PLEASE CHECK DANGEROUS GOODS OR LITHIUM BATTERY STATEMENT   |
|              | <How to do> Please amend correct statement and resend FWB   |

## Appendix

### -Description of EDI Code

- FWB: Master Air Waybill Data
- FHL : House Manifest Data
- FSU : Freight Status Update for all shipment movements
- RCS : Cargo ready for carriage
- FMA: Message Acknowledge with correct syntax
- FNA : Error Message
- SPH : Special Handling Code
- EAP : e-freight consignment with accompanying documents
- EAW: e-freight consignment with no accompanying documents
- ECC : Electronic Cargo Contract (e-AWB)

### -IATA e-AWB Website

<http://www.iata.org/whatwedo/cargo/e/eawb/Pages/index.aspx>